

Hello everyone!

I hope this finds you all well and safe. I trust you are self-isolating, as is recommended by our Public Health agencies, and following best practices to minimize viral transmission. I suspect you are all experts by now! As a community, we will get through this unique passage in time, and with patience, we should soon find our new footing.

I have refrained from writing until now, as most of us have been inundated with messages about our present pandemic and overloaded with information. I suspect you all know that the clinic has been closed for procedures since early March to ensure your safety and ours, but it has been open for prescription renewal, medical support, and for the purchase of skin care products, delivered personally to your car or shipped to your home.

Judy has been in office Tuesdays and Fridays to this end, and will continue to do so until we receive the green light to resume therapeutic services. When that time comes, we will be instituting the most protective measures available, including strictly limiting office traffic, swabbing all surfaces with antivirals, and donning gloves and N95 masks. Safety will remain our priority, doing everything possible to minimize the risk to us all.

Vivier Skin has just announced today the establishment of a website to help the delivery of products to you during the pandemic. They have requested that we send you our clinic number, so they might allocate credit to the referring physician. We would still prefer to provide personalized service to you, so ordering directly from us will continue, but if you choose an online order for convenience, we would be most appreciative if you could remember us during your ordering. It will help maintain the health of our practice.

Our designated clinic number for ordering purposes is 6137159900. Simply insert in the appropriate space when establishing your customer profile with VivierSkin at www.vivierskin.com. Website activity begins Thursday, April 23, 2020.

We thank you in advance for your support.

Our hope is to re-open soon, though we will follow the lead of our trusted health agencies and government to determine that date. Please know that we will do everything in our power to continue to provide the safest environment in which to receive your favourite treatments.

It is the best of times, and the worst of times...but let's try to make the most of it.

We will see you on the other side....
Until then, our best personal regards,

Judy and KJD-MD